

Engineering, IT, Cyber, Cloud & AI Solutions for Mission Success

SDVOSB · CMMI ML3 · ISO 9001 / 20000-1 / 27001 · Cleared Facility



WHO WE ARE

eTRANSSERVICES is a premier provider of Systems Engineering, Information Technology, Cybersecurity, Cloud, **Artificial Intelligence**, and Business Services. We anticipate and adapt to a changing world by transforming advanced technologies, including AI and machine learning, into measurable value for government and commercial customers. Our franchised methodology delivers repeatable processes, lower costs, greater efficiency, and the highest industry standards, so every customer gets predictable outcomes and superior service.

CORE COMPETENCIES

NEW CAPABILITY

ARTIFICIAL INTELLIGENCE & ML

- Generative AI, LLMs, RAG & AI Agents
- Machine Learning & Predictive Analytics
- NLP & Computer Vision
- Intelligent Automation (RPA + AI)
- MLOps & AI-Ready Data Engineering
- Responsible AI Governance (NIST AI RMF)
- AI Security & Model Risk Assessment

SYSTEMS ENGINEERING

- Research & Development
- Modeling, Simulation, & Analysis
- Systems Design Docs & Technical Data
- Reliability, Maintainability, & Availability
- Human Factors & Usability Engineering
- Configuration Management & QA Support
- Interoperability, T&E, & Prototyping

CYBERSECURITY

- HVA Risk & Vulnerability Assessments
- Penetration Testing & Cyber Hunt
- Incident Response
- Risk Management Framework (RMF) Documentation

INFORMATION TECHNOLOGY

- Software Engineering & Development
- Infrastructure & Network
- Information Systems & Development

CLOUD & DATA

- Cloud Engineering & Consulting
- Cloud Operations & Maintenance
- Data Science & Data Engineering
- Big Data Analytics
- UDPaaS No-Code / Low-Code Platform

BUSINESS SERVICES

- Business Process Re-engineering
- PMO & Logistics Support
- Facilities & Janitorial
- Training & Administrative Support
- Audio Visual & Multimedia

OUR AI DELIVERY APPROACH

1. ASSESS

Use cases, data readiness & ROI

2. PILOT

Rapid, secure prototypes

3. SCALE

MLOps, integration & adoption

4. GOVERN

NIST AI RMF, ATO & monitoring

NAICS CODES

513210

518210

541330

541511

541512

541513

541519

541611

541990

CERTIFICATIONS



CMMC Level 2

Self Certified

CONTRACT VEHICLES

PRIME

- GSA OASIS+ SB/SDVOSB
- GSA MAS
- NASA SEWP VI Category C
- MDA SHIELD
- FAA eFAST

DCAA & DCMA Approved Cost Accounting System

PAST PERFORMANCE

DoD: US Air Force, US Navy, US Marine Corps, US Army, US STRATCOM, US CENTCOM, US INDOPACOM, DISA

Civilian: Department of Agriculture, Health & Human Services, Veterans Affairs, U.S. African Development Foundation, US Courts

Intelligence: DIA, MCIA

State & Local Governments: Delaware, Michigan, Florida, Virginia, Tennessee, Washington State, New Mexico, Colorado, Indiana

Commercial: Harrington Discovery Institute, Headwaters Foundation, Montana Health, Natrona Collective Health Trust, National Fish and Wildlife Foundation Rainier Climate, Smidt Foundation, Harbor Freight Tools USA, World Wildlife Fund, Washington Traffic Safety, James S. McDonnell Foundation, Central Indiana Community Foundation, Ballmer Group, The Regents of the University of Michigan, Michigan Economic Development Corporation

Proven Platforms, AI-Enabled Delivery



OUR PLATFORM
AI ENABLED

Universal Design Platform as a Service (UDPaaS) is an **AI-enabled**, cloud-hosted no-code/low-code platform for human-centered applications. It delivers both **SaaS solutions** and **portable, code-based solutions** that customers can deploy in their own environments, turning optimized business processes into enterprise-grade apps in weeks, not years. UDPaaS combines AI-assisted design, end-user collaboration, unified data, machine learning, web services, and dynamic dashboards, with field-level security, version control, auditing, logging, and role-based access.



INTELLIGENT AUTOMATION
AI ENABLED

An end-to-end platform that pairs leading **Robotic Process Automation (RPA)** with AI to deliver the Fully Automated Enterprise and rapidly scale digital operations. eTRANSERVICES staff are trained and certified across the full UiPath suite, including Process Mining, Document Understanding, AI Center, Action Center, Orchestrator, and Insights.



PROCESS AUTOMATION

A configuration-based automation and collaboration platform that manages the complex operational processes **ERP and CRM systems** were never built to handle. SmartSimple Cloud connects seamlessly to existing ERP and CRM systems and adapts as needs evolve, delivering a tailored solution without the cost and risk of maintaining custom software.



SECURE SD-WAN / SASE

Industry-leading **secure SD-WAN** with sub-second packet steering across multiple WAN links, packet-loss mitigation (FEC, replication, poor-link avoidance), MPLS/GRE and VXLAN overlays, dynamic IPsec, mesh and hub-spoke topologies, and direct internet access. Built-in security enables a seamless SASE architecture with visibility across users, applications, and devices.



Carbon Black. ENDPOINT SECURITY
ML ENABLED

Carbon Black Cloud Endpoint (formerly Carbon Black Defense), now part of Broadcom's Enterprise Security Group, goes beyond signatures, combining static and dynamic code analysis with streaming prevention to stop attacks before they cause harm. It replaces legacy antivirus, supports PCI and HIPAA compliance, and protects cloud workloads with greater visibility and minimal user disruption.



SECURITY ANALYTICS
AUTOMATION

Rapid7 advances security through visibility, analytics, and automation delivered via the Insight cloud. It helps security, IT, and development teams reduce vulnerabilities, monitor for malicious behavior, investigate and shut down attacks, and automate routine tasks.

Everway

ASSISTIVE TECHNOLOGY

Award-winning assistive technology for reading, writing, and communication. **Education:** literacy tools used daily by students and educators worldwide. **Work:** helps millions across companies, government, and nonprofits communicate with confidence. **Who we help:** people with learning difficulties, dyslexia, or visual impairments, and English Language Learners (ELL/ESL).

RECOGNITION



Goldman Sachs 10KSB Alumni



HIRE Vets Medallion: Platinum & Gold



Veteran Institute for Procurement Graduate



Virginia Values Veterans (V3) Certified