NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Contract Holder

eTRANSERVICES

Category C Contract

80TECH26D0688

Contract Type: GWAC
PoP: 11/1/2026 – 10/31/2036
SEWP Surcharge: 0.34%
UEI: Y56GTH99ZG29

Main Office Address

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eTRANSERVICES SEWP VI

Program Management Team

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SEWP OVERVIEW

The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup," delivers the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services to all Federal agencies and their approved contractors. NASA established SEWP in 1993 as the federal government's first Government-Wide Acquisition Contract (GWAC). The program has since expanded well beyond its original scope as a technology-products vehicle for NASA and today supports more than 50,000 orders a year across Federal agencies government-wide.

SEWP VI is a multiple-award GWAC with a self-funded model: a small usage fee applied to each order (0.34% on eTRANSERVICES' contract) covers the program's costs, so it runs at no direct expense to taxpayers.

FAIR OPPORTUNITY

Contractors are provided a fair opportunity at the individual order level, as appropriate per FAR 16.505(b), including the use of the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order; the issuing procurement office maintains all such documentation. The SEWP Quote Request Tool (QRT) automatically includes eTRANSERVICES as a Contract Holder within the applicable scope category.

ABOUT eTRANSERVICES

eTRANSERVICES is a premier provider of Systems Engineering, Information Technology, Cybersecurity, Cloud, Artificial Intelligence, and Business Services for government and commercial customers. Incorporated in Virginia in 2012, we are a Service-Disabled Veteran-Owned Small Business (SDVOSB) with a cleared facility, CMMI ML3, and ISO 9001 / 20000-1 / 27001 credentials.

As a NASA SEWP VI Category C Contract Holder, eTRANSERVICES delivers mission-based ITC/AV service solutions to Federal agencies, backed by prime vehicles that include GSA MAS, GSA OASIS+ SB/SDVOSB, MDA SHIELD, and FAA eFAST.

Visit our website: www.etranservices.com
SEWP page: etranservices.com/nasa-sewp-vi

SEWP Helpline

help@sewp.nasa.gov
(301) 286-1478
Fax (orders and mods): (301) 286-0317
SEWP PMO Hours: M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. SEWP contracts are awarded by scope category. If you would like SEWP to determine whether a requirement is within scope, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for a quick review and feedback.

CATEGORY A	CATEGORY B	CATEGORY C
ITC/AV Solutions IT, Communications, and Audio-Visual solutions	**Enterprise-Wide ITC/AV Service Solutions** Enterprise-wide service solutions	**Mission-Based ITC/AV Service Solutions** **eTRANSERVICES holds this category**

eTRANSERVICES CATEGORY C SCOPE OF SERVICES

Category C covers a broad spectrum of IT services, including:

- Custom computer programming and software development
- Telecommunication services, including network operations and IT/AV engineering and design
- Data processing, analysis, and hosting services
- IT and network operations, computer facilities management, and ICT/AV management
- IT consulting, educational services, and digital government services
- Cybersecurity and security systems services
- Artificial Intelligence and Machine Learning

HOW ORDERING WORKS

1 THE CUSTOMER WILL	2 THE SEWP PMO WILL	3 THE eTRANSERVICES PMO WILL
• Submit a purchase request and receive approval from the Government Contracting Officer • Determine best value through market research (using the SEWP Quote Request Tool) • Create an order and submit it to SEWP	• Verify the order and enter it into the SEWP database* • Submit valid orders to the awarded Contract Holder • Monitor the order for delivery	• Confirm receipt of the order from SEWP • Process the order • Fulfill / deliver the order • Invoice the customer

*Agencies, such as the Department of Defense, have additional criteria for SEWP ordering. The internal ordering process and the Purchase Request (PR) and Delivery Order (DO) forms are defined by the issuing Agency, not the SEWP PMO. The SEWP PMO does not issue DOs; it reviews, processes, and tracks issued DOs and forwards them to the Contract Holder. If an order is modified, the modification must also route through the SEWP PMO.

HOW TO OBTAIN A QUOTE

Option 1: Contact our SEWP sales representative

Robert Trawick
571-405-5560 x8004
sewp@etranservices.com

Option 2: Use the SEWP Quote Request Tool (QRT)

Submit a request for hardware, software, or services through the QRT. It automatically includes eTRANSERVICES as a Contract Holder within the applicable scope category. All quotes must be registered at the SEWP site.

Questions about receiving a quote from eTRANSERVICES? Contact our SEWP PMO.

QUOTING RULES AND COMPLIANCE

eTRANSERVICES follows the SEWP VI contract requirements and the Contract Holder User Manual (CHUM) in every response.

Contract items only	We do not market, quote, or offer any IT solution that is not listed on our contract in the SEWP database of record and available to all Government end-users.
RFI market research	Items not yet on our contract may be included in a market research response only if clearly marked as not yet available on our SEWP contract and a technology refreshment request is submitted to add them.
RFQ and MRR pricing	Responses include only items on our contract, priced no higher than the Attachment F SEWP database of record price when the quote is issued. If our contract has insufficient items to fully respond to a Formal RFQ, we respond with a No Bid.
Complete responses	Unless the RFQ specifically allows partial quotes, we respond fully to all RFQ requirements.
Quote validity	Every quote states how long it is valid, and we honor any order submitted within that period.
Quoting system	Responses to RFIs and RFQs issued through the NASA SEWP RFQ online quoting system follow Attachment C: Contract Holder User Manual (CHUM).
Information protection	Government information on the SEWP Contract Holder Only Page, such as RFQs and RFIs, is used only to propose on SEWP requirements and is never shared with non-Contract Holders for unsolicited proposals.

POST-DELIVERY SUPPORT AND PROBLEM ORDERS

Installation, basic warranty, extended warranty, technical support, and software support terms are product-specific and are stated on each eTRANSERVICES quote. If an issue arises with an order placed under this contract, including a delivery, installation, warranty, or support issue, contact eTRANSERVICES using the information below to begin troubleshooting.

QUICK CONTACT REFERENCE

Need	Contact	Phone	Email
Request a quote	Robert Trawick, Sales Representative	571-405-5560 x8004	sewp@etranservices.com
Order issue or post-delivery support	Robert Trawick, Program Manager	571-405-5560 x8004	sewp@etranservices.com
Escalation	Teresa Dodd, Deputy Program Manager	571-405-5560 x8005	teresa.dodd@etranservices.com
SEWP program questions	SEWP Helpline	(301) 286-1478	help@sewp.nasa.gov

RESOURCE LINKS

NASA SEWP Website: www.sewp.nasa.gov
eTRANSERVICES Homepage: www.etranservices.com
SEWP Contract Holder Detail Page: NASA SEWP VI – eTRANSERVICES Corp.
Fax (orders and mods): (301) 286-0317